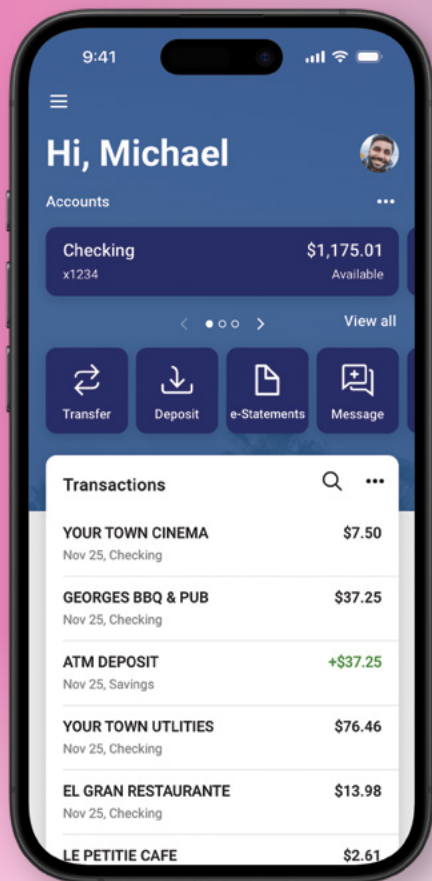


# Welcome

## TO OUR ONLINE & MOBILE BANKING EXPERIENCE!

We've upgraded our Online & Mobile Banking Platform to provide you with a faster, user-friendly experience. Follow these steps to get started.



**Rancho Federal**  
CREDIT UNION

**UFCW** CREDIT UNION  
A DIVISION OF RANCHO FEDERAL CREDIT UNION

RanchoFCU.org | UFCWCU.org  
(866) 855-9050

### Step #1: Enroll in our New System

- Click the "ONLINE BANKING" button from our homepage.
- Click "Enroll now" to begin.
- Provide the prompted information so that we may verify your identity.

**NOTE:** The information you enter must match the information we have on file for you. If the information does not match, you will not be able to complete the automated enrollment process until we have updated your information in our system. **Your member number is what was given to you when you opened your account with Rancho FCU.**

- Proceed through the 2-Step Verification process to receive a code to verify your identity. Once you complete this process, you will be prompted to establish a new username and password.

#### Your new username must:

- Be 8-20 characters with no special characters

#### Your new password must:

- Be 8-20 characters long
- Contain upper & lowercase letters
- Contain at least one number
- Contain a special character

- You must mark the box acknowledging that you agree to the terms set forth in the Online Banking Disclosure.

### This will complete your enrollment.

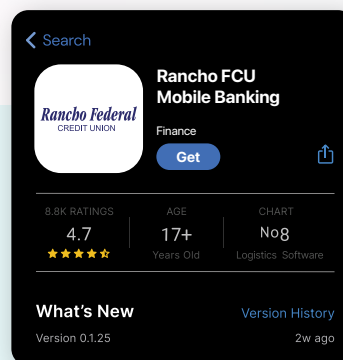
Once you have completed this step, you have successfully completed your enrollment! If you wish to change your login in the future, you can do so by going to your **Profile & Settings**.



### LOG IN WITH CONVENIENCE

Use Face ID or Touch ID for ease of convenience to login!

### Step #2: Download our New App



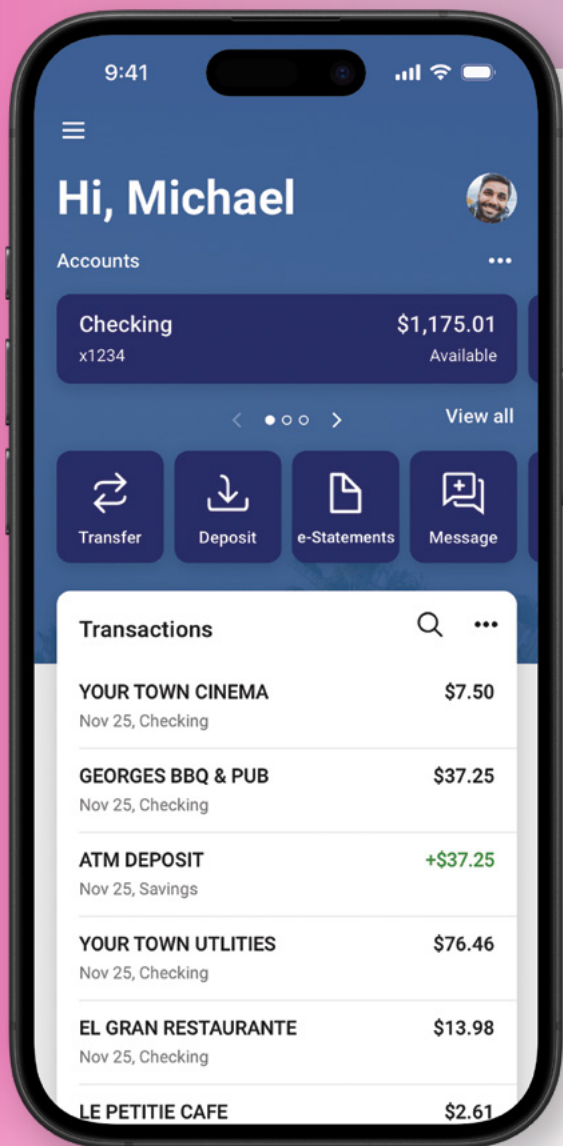
Download our NEW app to view balances, transaction history, and more. Be sure to delete the old app as it will no longer be supported.

- 1 **DELETE** the old Rancho Federal Credit Union mobile app
- 2 Visit the **App Store or Google Play Store**
- 3 Search for **Rancho Federal Credit Union**
- 4 **Download** the new app and log in



# Introducing

## OUR NEW MOBILE APP!

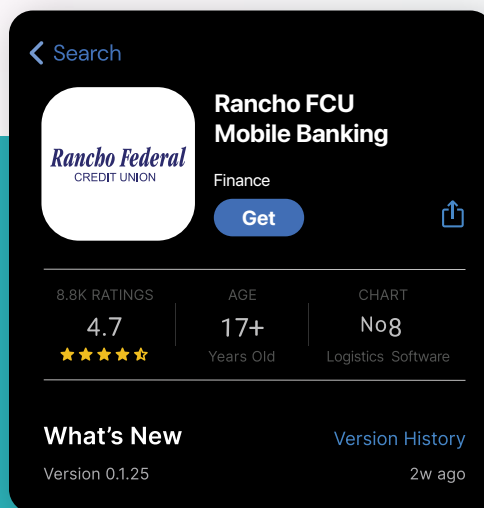


- ✓ **Transfer Funds**  
Effortlessly initiate one-time, future date or repeating transfers.
- ✓ **Make Deposits with a Snap of Your Camera**  
Deposit checks into qualified accounts using the mobile remote deposit feature.
- ✓ **View Balances and Account Activity**  
Search for transactions, add a note or an image, and filter by tags. Understand your activity and find what you're looking for - fast.
- ✓ **Messages**  
Send secure messages to us when you need support.
- ✓ **Touch ID or PIN Authentication**  
Easily and securely log in using fingerprint or a personal identification number.
- ✓ **Personalize your App**  
Arrange the app's features in a way that makes the most sense to you - customize the app on a per-device basis and move things around however you like.
- ✓ **Branch and ATM Locations**  
Find the nearest ATM or locate a branch using your current location.

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*Download Today!*

