



**IT'S EASY,  
SAFE & FREE ...**

# QuickTel

(866) 931-7520

or

(562) 803-0329

Press **1** for Main Menu of Services.

1. Enter your account number,  
followed by #

2. Enter your access code,  
followed by #

(The first time you use QuickTel, you  
can choose an access code.)

To Use "**Simple Menu Mode**," –

Punch in **75 #** after steps 1 & 2.

QuickTel will guide you step by step:

- Balance Inquiries
- Transfers
- Loan Payments
- Review ATM Transactions
- Review Deposit History
- And Much More ... Give It A  
Try And See!

To Use "**Expert Mode**," –

Enter the service code you wish,  
followed by # Service codes are listed on  
the the wallet guide.

## **PREFER TO ENTER YOUR OWN CODES? "USE EXPERT MODE" –**

You can bypass the "Simple Menu Mode"  
instructions and conduct more  
transactions by using the "Expert Mode"  
codes listed on your wallet guide. If you  
have switched to "Simple Menu Mode" and  
want to switch back, call RFCU and we'll  
reset your mode.

**NEVER** reveal your access code to anyone.  
If you believe your access code has been  
used without authorization, contact RFCU  
immediately.

### **Downey Branch**

(562) 803-6401

### **Montebello Branch**

(323) 725-4330

### **Buena Park Branch**

(714) 995-4601, Ext. 6

### **Claremont Branch**

(909) 626-3333, Ext. 6

### **Los Angeles Branch**

(213) 487-7070, Ext. 6

### **Mailing Address**

P.O. Box 2728

Downey, CA 90242-2728

[www.ranchofcu.org](http://www.ranchofcu.org)

**24-Hour PHONE TELLER**

# QuickTel

(866) 931-7520

or

(562) 803-0329

Wallet Guide

**Rancho Federal**  
CREDIT UNION



# POINT ... CLICK ... GO ...

Visit Rancho FCU's website at ...

[www.ranchofcu.org](http://www.ranchofcu.org)

and manage your accounts 24/7 by clicking

**@HomeBanking**

## Perform transactions such as ...

- Balance Inquiries
- Transfers
- Loan Payments
- View ATM Transactions
- Review Deposit History
- View & Print Cleared Checks
- And Much More ... Try & See!



Logging on is easy & SAFE. Just enter your account number and QuickTel access code ... and you're in! Don't have an access code? Contact Member Services for set-up.

Remember, if you don't have Internet access, you can still manage your accounts 24 hours a day using your touchtone telephone and QuickTel.

Want QuickTel help? See the other side, and use the detachable wallet guide, below.

Share ID "00" = regular savings

Share ID "01" = checking

Please refer to your monthly statement for other "share/loan IDs" you may have.

Enter amounts without a decimal.

For example: \$100.75 is 10075#

\$3500.00 is 350000#

### Savings Inquiries

- Account balance
- Account history
- Recent payroll/direct deposits
- Recent ATM transactions

### Code

- 20 #
- 30 #
- 33 #
- 40 #

### Checking Inquiries

- Account balance
- Account history
- Checking balance on a specific date
- Deposit history
- Recent payroll/direct deposits
- Dividends earned
- Checks cleared (from...to)
- Checks cleared (specific #)
- Recent ATM transactions

- 21 #
- 30 #
- 31 #
- 32 #
- 33 #
- 34 #
- 35 #
- 36 #
- 40 #

### Loans

- Loan balance
- Recent loan payments
- Loan history
- Loan payoff amount
- Interest paid
- Loan payment inquiry
- Your list of loans

- 41 #
- 42 #
- 43 #
- 44 #
- 45 #
- 46 #
- 47 #

### Transfers

- Within account (from...to)
  - Account to loan transfer
- Transfer from one account number to another account number (set-up required)

### Code

- 50 #
- 51 #

### Checking Withdrawals

Minimum amount is \$50. Checks are made payable to member name & address on file only.

- Savings withdrawal
- Checking withdrawal

- 60 #
- 61 #

### Special Options

- Activate ATM card
- Cancel/block ATM card
- QuickTel on different account number
- Change language (English/Spanish)
- Change access code
- Switch to "Simple Menu Mode"
- HELP (list of all codes)
- End the call
- Transfer to Operator (during RFCU business hours)

- 70 #
- 71 #
- 72 #
- 73 #
- 74 #
- 75 #
- 79 #
- 80 #
- 99 #

# QuickTel

(866) 931-7520

or

(562) 803-0329